

Commvault Systems, Inc.

Accessibility Conformance Report

VPAT® Version 2.0 – January 2018

Name of Product/Version: Commvault Version 11

Product Description: Commvault’s data protection and information management solutions provide mid- and enterprise-level organizations worldwide with a significantly better way to get value from their data

Commvault can help companies protect, access and use all of their data, anywhere and anytime, turning data into a powerful strategic asset.

Date: January 2018

Contact information: <https://www.commvault.com/contact-us>

Notes: Hardware section removed, Commvault is software only. Commvault CLI, Admin GUI or Java GUI along with Microsoft Windows accessibility features achieves conformance.

Evaluation Methods Used: Testing based on general product knowledge

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0, at http://www.w3.org/TR/2008/REC-WCAG20-20081211/	Level A (Yes) Level AA (Yes) Level AAA (No)
Section 508 as published in 2017, at http://www.Section508.gov	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, at http://mandate376.standards.eu/standard	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Supports with Exceptions:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u></p> <ul style="list-style-type: none"> All non-text content that is presented to the user has a text alternative that serves the equivalent purpose, except for the situations listed here https://www.w3.org/TR/WCAG20/#text-equiv-all 	Supported	
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></p> <ul style="list-style-type: none"> For prerecorded audio-only and prerecorded video-only media, the following are true, except when the audio or video is a media alternative for text and is clearly labeled as such 	Not Applicable	
<p><u>1.2.2 Captions (Prerecorded)</u></p> <ul style="list-style-type: none"> Captions are provided for all prerecorded audio content in synchronized media, except when the media is a media alternative for text and is clearly labeled as such 	Not Applicable	
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></p> <ul style="list-style-type: none"> An alternative for time-based media or audio description of the prerecorded video content is provided for synchronized media, except when the media is a media alternative for text and is clearly labeled as such 	Not Applicable	
<p><u>1.3.1 Info and Relationships</u></p> <ul style="list-style-type: none"> Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. 	Supported With Exceptions	If using the edge browser to access the admin console The hierarchy of objects exposed for screen readers in the Edge web browser is reversed such that web content comes before the primary controls of the application, which are positioned at the top. The touch experience for screen readers is unaffected.
<p><u>1.3.2 Meaningful Sequence</u></p> <ul style="list-style-type: none"> When the sequence in which content is presented affects its meaning, a correct reading sequence can be programmatically determined. 	Supported	
<p><u>1.3.3 Sensory Characteristics</u></p> <ul style="list-style-type: none"> Instructions provided for understanding and operating 	Supported	

Criteria	Conformance Level	Remarks and Explanations
content do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound.		
<p><u>1.4.1 Use of Color</u></p> <ul style="list-style-type: none"> Color is not used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. 	Supported	
<p><u>1.4.2 Audio Control</u></p> <ul style="list-style-type: none"> If any audio on a Web page plays automatically for more than 3 seconds, either a mechanism is available to pause or stop the audio, or a mechanism is available to control audio volume independently from the overall system volume level. 	Not Applicable	
<p><u>2.1.1 Keyboard</u></p> <ul style="list-style-type: none"> All functionality of the content is operable through a keyboard interface without requiring specific timings for individual keystrokes, except where the underlying function requires input that depends on the path of the user's movement and not just the endpoints 	Supported	
<p><u>2.1.2 No Keyboard Trap</u></p> <ul style="list-style-type: none"> If keyboard focus can be moved to a component of the page using a keyboard interface, then focus can be moved away from that component using only a keyboard interface, and, if it requires more than unmodified arrow or tab keys or other standard exit methods, the user is advised of the method for moving focus away. 	Supported	
<p><u>2.2.1 Timing Adjustable</u></p> <ul style="list-style-type: none"> For each time limit that is set by the content, at least one of the instances in WCAG 2.0 2.2.1 is true. 	Not Applicable	
<p><u>2.2.2 Pause, Stop, Hide</u></p> <p>2.2.2 Pause, Stop, Hide: For moving, blinking, scrolling, or auto-updating information, all of the following are true: Moving, blinking, scrolling: For any moving, blinking or scrolling information that (1) starts automatically, (2) lasts more than five seconds, and (3) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it unless the</p>	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<p>movement, blinking, or scrolling is part of an activity where it is essential; and</p> <p>Auto-updating: For any auto-updating information that (1) starts automatically and (2) is presented in parallel with other content, there is a mechanism for the user to pause, stop, or hide it or to control the frequency of the update unless the auto-updating is part of an activity where it is essential.</p> <ul style="list-style-type: none"> • 		
<p><u>2.3.1 Three Flashes or Below Threshold</u></p> <ul style="list-style-type: none"> • Web pages do not contain anything that flashes more than three times in any one second period, or the flash is below the general flash and red flash thresholds. 	Not Applicable	
<p><u>2.4.1 Bypass Blocks</u></p> <ul style="list-style-type: none"> • A mechanism is available to bypass blocks of content that are repeated on multiple Web pages. 	Not Applicable	
<p><u>2.4.2 Page Titled</u></p> <ul style="list-style-type: none"> • Web pages have titles that describe topic or purpose. 	Supported	
<p><u>2.4.3 Focus Order</u></p> <ul style="list-style-type: none"> • If a Web page can be navigated sequentially and the navigation sequences affect meaning or operation, focusable components receive focus in an order that preserves meaning and operability 	Not Applicable	
<p><u>2.4.4 Link Purpose (In Context)</u></p> <ul style="list-style-type: none"> • The purpose of each link can be determined from the link text alone or from the link text together with its programmatically determined link context, except where the purpose of the link would be ambiguous to users in general. 	Supported	
<p><u>3.1.1 Language of Page</u></p> <ul style="list-style-type: none"> • The default human language of each Web page can be programmatically determined. 	Supported	
<p><u>3.2.1 On Focus</u></p> <ul style="list-style-type: none"> • When any component receives focus, it does not initiate a change of context. 	Supported	
<p><u>3.2.2 On Input</u></p>	Supported	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> Changing the setting of any user interface component does not automatically cause a change of context unless the user has been advised of the behavior before using the component. 		
<u>3.3.1 Error Identification</u> <ul style="list-style-type: none"> If an input error is automatically detected, the item that is in error is identified and the error is described to the user in text. 	Supported	
<u>3.3.2 Labels or Instructions</u> <ul style="list-style-type: none"> Labels or instructions are provided when content requires user input 	Supported	
<u>4.1.1 Parsing</u> <ul style="list-style-type: none"> In content implemented using markup languages, elements have complete start and end tags, elements are nested according to their specifications, elements do not contain duplicate attributes, and any IDs are unique, except where the specifications allow these features. 	Not Applicable	
<u>4.1.2 Name, Role, Value</u> <ul style="list-style-type: none"> For all user interface components (including but not limited to: form elements, links and components generated by scripts), the name and role can be programmatically determined; states, properties, and values that can be set by the user can be programmatically set; and notification of changes to these items is available to user agents, including assistive technologies. 	Not Applicable	

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.2.4 Captions (Live)</u> <ul style="list-style-type: none"> Captions are provided for all live audio content in synchronized media 	Not Applicable	
<u>1.2.5 Audio Description (Prerecorded)</u>	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> Audio description is provided for all prerecorded video content in synchronized media 		
<p><u>1.4.3 Contrast (Minimum)</u></p> <ul style="list-style-type: none"> The visual presentation of text and images of text has a contrast ratio of at least 4.5:1, except for situations listed in WCAG 2.0 1.4.3. 	Supported	
<p><u>1.4.4 Resize text</u></p> <ul style="list-style-type: none"> Except for captions and images of text, text can be resized without assistive technology up to 200 percent without loss of content or functionality. 	Supported	
<p><u>1.4.5 Images of Text</u></p> <ul style="list-style-type: none"> If the technologies being used can achieve the visual presentation, text is used to convey information rather than images of text except for the following: <ul style="list-style-type: none"> Customizable: The image of text can be visually customized to the user's requirements; Essential: A particular presentation of text is essential to the information being conveyed. 	Supported	
<p><u>2.4.5 Multiple Ways</u></p> <ul style="list-style-type: none"> More than one way is available to locate a Web page within a set of Web pages except where the Web Page is the result of, or a step in, a process 	Supported	
<p><u>2.4.6 Headings and Labels</u></p> <ul style="list-style-type: none"> Headings and labels describe topic or purpose. 	Supported	
<p><u>2.4.7 Focus Visible</u></p> <ul style="list-style-type: none"> Any keyboard operable user interface has a mode of operation where the keyboard focus indicator is visible. 	Supported	
<p><u>3.1.2 Language of Parts</u></p> <ul style="list-style-type: none"> The human language of each passage or phrase in the content can be programmatically determined except for proper names, technical terms, words of indeterminate language, and words or phrases that have become part of the vernacular of the immediately surrounding text. 	Supported	

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u></p> <ul style="list-style-type: none"> • Navigational mechanisms that are repeated on multiple Web pages within a set of Web pages occur in the same relative order each time they are repeated, unless a change is initiated by the user 	Not Applicable	
<p><u>3.2.4 Consistent Identification</u></p> <ul style="list-style-type: none"> • Components that have the <u>same functionality</u> within a set of <u>Web pages</u> are identified consistently 	Not Applicable	
<p><u>3.3.3 Error Suggestion</u></p> <ul style="list-style-type: none"> • If an input error is automatically detected and suggestions for correction are known, then the suggestions are provided to the user, unless it would jeopardize the security or purpose of the content. 	Supported	
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u></p> <p>For Web pages that cause legal commitments or financial transactions for the user to occur, that modify or delete user-controllable data in data storage systems, or that submit user test responses, at least one of the following is true:</p> <ol style="list-style-type: none"> 1. Reversible: Submissions are reversible. 2. Checked: Data entered by the user is checked for input errors and the user is provided an opportunity to correct them. 3. Confirmed: A mechanism is available for reviewing, confirming, and correcting information before finalizing the submission. 	Not Applicable	

2017 Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supported	
302.2 With Limited Vision	Supported	
302.3 Without Perception of Color	Supported	
302.4 Without Hearing	Supported	
302.5 With Limited Hearing	Supported	
302.6 Without Speech	Supported	
302.7 With Limited Manipulation	Supported	
302.8 With Limited Reach and Strength	Supported	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supported	

Chapter 5: Software

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supported	
502.2.2 No Disruption of Accessibility Features	Supported	
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supported	
502.3.2 Modification of Object Information	Supported	
502.3.3 Row, Column, and Headers	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Supported	
502.3.5 Modification of Values	Supported	
502.3.6 Label Relationships	Supported	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Supported	
502.3.9 Modification of Text	Supported	
502.3.10 List of Actions	Supported	
502.3.11 Actions on Objects	Supported	
502.3.12 Focus Cursor	Supported	
502.3.13 Modification of Focus Cursor	Supported	
502.3.14 Event Notification	Supported	
502.4 Platform Accessibility Features	Supported	
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supported	
503.3 Alternative User Interfaces	Supported With Exceptions	In web content, Narrator may repeat certain UI elements (including link text) due to the text of the elements being repeated in the object hierarchy.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Supported	
503.4.2 Audio Description Controls	Supported	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supported	
602.3 Electronic Support Documentation	Supported	See information in WCAG section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supported	Upon request
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supported	
603.3 Accommodation of Communication Needs	Supported	We offer a variety of support communications options including live phone support, internet, chat and email options.

Legal Disclaimer (Company)

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